

Quality Policy

Matsuo Electric Co., Ltd. do the business activity under the Fundamental Quality Policy and the Quality Action Guidelines based on our corporate philosophy as follows;

Our corporate principle philosophy is to be a continuous “Engineering Oriented Company.” In order to implement this, our business activity shall be based on development, manufacturing, and sales of valuable products which are reliable for customers all over the world. Our starting point is “The company’s existence is allowed by customers.

[Fundamental Quality Policy]

- 1 : We are aware that product quality is the origin of the manufacturing products, and intend to improve the quality.
- 2 : We intend to achieve the world’s leading product quality and maintain it.
- 3 : Our targeted market quality is "0 Defects" at our customers and the markets.
- 4 : Our product quality targets are precise for the market demands.
- 5 : Our product quality improvement process and results are strategic.
- 6 : We establish and operate the quality improvement system that the product quality improvement process and result become assets of a company and it is maintained in the long term and can utilize.
- 7 : We correspond to the complaints of our customers objectively, logically, and faithfully.
- 8 : We intend to fundamentally realize the product quality improvement in production sites, lines and floors.

[Quality Action Guidelines]

- ① We establish, maintain, and improve the quality management system to promote the quality assurance activities actively, continuously, effectively.
- ② We intend to perform the actions for the quality targets and to improve continuously by reviewing systematically and regularly.
- ③ We intend to improve the consciousness of the quality policy, understanding of the quality targets and the quality for our all employees by the quality educations and inter-company communication activities.
- ④ We intend to achieve the quality targets in each activity of development, design, purchasing, production, inspection, sale, technical service of our products.
- ⑤ We intend to comply with related laws, regulations and to satisfy individual requirements of the customers whom we agree with.

June 28, 2024

President & CEO YK Chen

